



Program Update

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Request for Information

- ❖ Consistency in case processing
- ❖ Open / revise pilots
- ❖ More information on pilots
- ❖ Option for abbreviated process
- ❖ More resources (adjudicators)

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OMHA Case Processing Manual

Division I: General Subjects

Division II: Part A/B Claim Determinations

Division III: Part C Organization Determinations

Division IV: Part D Coverage Determinations

Division V: SSA Determinations

Division VI: Reviews of Dismissals (to be developed)

OMHA Case Processing Manual

Division I:

Chapter 1 Manual Overview, Definition, Governance

Chapter 2 General Subjects

Chapter 3 Requests for Case Status, Records, or Information

Chapter 4 Parties

Chapter 5 Representatives

Chapter 6 CMS and CMS Contractor Roles

Chapter 7 Adjudication Time Frames, Case Prioritization, & Escalation

Chapter 8 Special Case Processing Procedures

Chapter 9 Temporary Instructions

OMHA Case Processing Manual

Divisions II through V:

Chapter 1 Request and Correspondence

Chapter 2 Intake Docketing and Assignment

Chapter 3 Procedural Screening

Chapter 4 Administrative Record and Exhibiting

Chapter 5 Issues on Appeals

Chapter 6 Pre-Hearing Case Development and Party-Participant Request and Submissions

Chapter 7 Scheduling and Notices of Hearing

Chapter 8 Conducting the Hearing Post-Hearing Development

Chapter 9 Post-Hearing Development

Chapter 10 Dismissals and Notices of Dismissals

Chapter 11 Decisions and Notices of Decisions

Chapter 12 Remands and Notices of Remands

Chapter 13 Closing the Case

Chapter 14 Post Adjudication Actions

OMHA Case Processing Manual

For the current version:

www.hhs.gov/omha/

Quarterly summary notices:

Federal Register

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